

Scrutiny Board (Adult Social Care)

Scrutiny Board Inquiry: Working Group Meeting: 7th October 2010

Present **Members**

Cllr Ted Hanley (TH)(Chair)
Cllr Judith Chapman(JC)
Cllr Sharon Hamilton (SH)
Joy Fisher (co-opted member) (JF)

Dennis Holmes – (DH) Assistant Director Commissioning
Andrew Lyons – (AL) Business Change Officer
Maria Midgely – (MM) Community Support Assistant
Sandra Newbould – (SN) Principal Scrutiny Advisor
Brian Roberts – (BR) Business Change Manager
Jo Simpson – (JS) Occupational Therapist
Liz Ward – (EW) Head of Service – Support and Enablement

Apologies Cllr Valerie Kendall
Cllr Brian Cleasby

No.	Item	Action
1	Attendance The attendance and apologies as above were noted. The Chair welcomed everyone to the meeting.	
2	Minutes of Meetings – 26th September 2010 To follow	
3	Matters Arising None	
4	Reablement – Early Implementer, Assessment, Eligibility and Charging DH provided a summary of the provision of Reablement and explained the close relationship between the Reablement Service to be provided by the local authority and the Intermediary Care Service provided by the NHS. The process of Reablement will eventually become a core function within Adult Social Care. EW advised the working group that Reablement = rehabilitation. This involves taking into account what individuals were capable of doing in their everyday lives before impairment, if the task can be undertaken within acceptable levels of risk and the environment in which they live. As circumstances change then re-assessment is undertaken. People may also come in and out of the service depending on their situation. MM stated that she would recommend that all home care providers also consider a reablement service. She has personally enjoyed being involved.	

Questions Arising:

- How much information and training has been provided to one-stop-centers and customer facing staff?
- Clarification of eligibility criteria.
- 26 out of 37 have completed their programmes. What is the status of the remaining 11 in the pilot?
- When someone is admitted to hospital at what point is their reablement requirements assessed?
- How long does it take to provide an assessment and then provide the service?
- How is reablement provided if an adaptation is not in place?
- How are individuals identified to undertake reablement work?
- What training will be provided to those providing the specialist reablement service?
- JF advised that there would be a need for peer support, adding that the service would need to be sustainable whilst accommodating diverse need. Flexibility is important. There also needs to be agencies who will continue to work with individuals once the reablement service has concluded.

A range of communications material will be produced to target potential service users. A dedicated communications officer is also in place. The service will not be fully advertised until such time as it is operational and anticipated demand can be met.

For service users to be eligible for reablement services they must meet the fair access to care criteria.

11 service users are still working towards completing their reablement programme.

The second Early Implementer site in East North East will be taking people discharged from hospital. The model will be extended to cover the South. The working group requested an update on progress at the 10th of November meeting.

Figures on assessment and service delivery timescales will be provided to the working group.

Homecare is provided until such time as an adaptation is in place when a reablement service can then be provided. OT's are noting that an adaptation is required to facilitate reablement.

A number of events have been held where CSS staff were invited to become involved in the reablement pilot. 89 staff expressed an interest that have also had a further meeting with an area manager.

	<p>An induction session has been provided to all staff involved. This includes OT's and care workers. A framework for training has been produced. The working group requested a copy of the training pack.</p> <p>The working group were advised that it is very important for support staff to be flexible when providing a reablement service. Traditional rota's does not always support this process.</p>	
5	<p>Next Steps</p> <ul style="list-style-type: none"> • Working with Partners and Future Commissioning • Reablement - Equipment and Technology, Range of Support and Monitoring Progress. 	
6	<p>Cllr Ted Hanley expressed a wish to visit telecare centre</p> <p>Information required before the 10th November meeting: Reablement early implementer in ENE and South of the City. Reablement assessment and delivery timescales. Training framework.</p>	<p>EW</p> <p>BR BR BR</p>
7	<p>Future Meeting Dates</p> <ul style="list-style-type: none"> • 21st October 2010 – 2pm – 4pm • 10th November – 2pm – 4pm 	